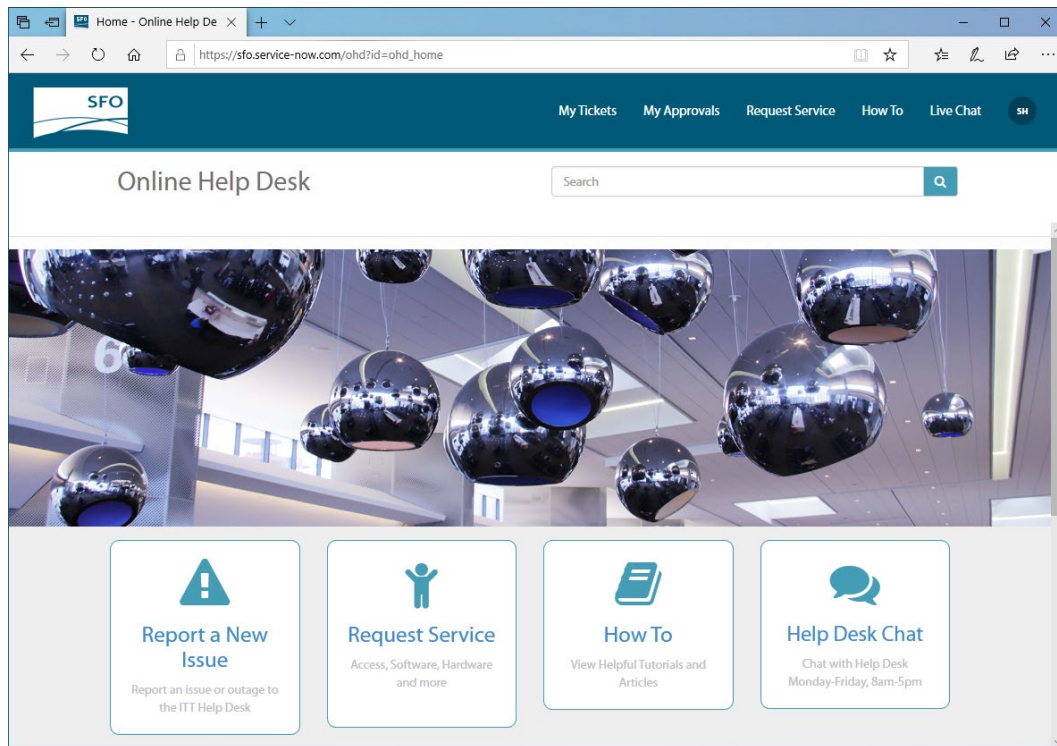


Request for Remote Access Virtual Private Network (VPN)

To request a VPN token, follow these instructions:

- 1) Use your browser to access the ITT Help Desk portal located at: https://sfo.service-now.com/ohd?id=ohd_home.



- 2) Click on the tile 'Request Service'.
- 3) On the next screen, under Service Categories click on the link 'Network & Connectivity' (located on the left).
- 4) On the next screen, click on the tile 'Access to a virtual network'.
- 5) Complete the form and click submit.

Alternatively, you can call the ITT Help Desk and request a VPN token at (650) 821-4357 (HELP).